

# INFORMATION & SHARING SESSION

**12 Step volunteers wanting to answer  
Central Office Telephones**

**12 Step volunteers wanting to be “On Call”  
to help 12 Step callers reaching out  
to receive the hand of A.A.**

The purpose of a Sharing Session is to fill a need for improved communication amongst a committee (a group of volunteers) thereby strengthening services in A.A. through cooperation. These sessions are called for a specific purpose requiring shared experience and ideas, in order to best serve Alcoholics Anonymous.

- ▲ Learn how Central Office volunteers fulfil this critical function & need
- ▲ Receive training & gain the confidence to be of service in this way
- ▲ Become equipped with current & available resources (non-profit detox & treatment facilities) to help alcoholics who are suffering
- ▲ Learn useful listening (communication) techniques
- ▲ Learn of actual 12 Step scenarios & how callers went from the seemingly helpless to the hopeful sober
- ▲ Be part of a team of volunteers who actively practice the 12<sup>th</sup> Step
- ▲ Receive the rewards of being of service

**When: Meets every 2<sup>nd</sup> Saturday of the month.**

**Where: No. County Central Office  
604 E Vista Way, Vista**

**Time: 9:30 a.m. - 10 a.m.**

**RSVP to the Central Office the Friday prior to  
the meeting by Calling 760-758-2514**



Central Office "After Hour Phone Service" is provided by  
12-Step volunteers of A.A.'s North County group members